



Customer Supplied Garment Waiver

At Gavin's Personalized Attire, Inc. (GPA Embroidery) we primarily work on garments and items we obtain from our suppliers. We use clothing and items in our embroidery, screen printing, and heat-pressing that have been tested and proven to provide quality outcomes. Embroidery machines can be fickle at times and sometimes eat (destroy) garments. Heat can damage garments not made for the process. Very rarely during the decoration process, a garment or item will be damaged.

If we have supplied the garment or item, we have calculated a margin of error in the cost and will replace it. We cannot replace garments or items we have not sold or provided. If you supply the garment or item and there is a problem, we do not replace your item. Your damaged piece will be returned to you as is. Problems do not arise often, but the customer must be aware and agree to the possibility.

By signing this waiver, the customer releases GPA Embroidery of all responsibility in the instance of damaged or unexpected results to the customer's supplied garment or item to be decorated.

Company/Group Name: _____

Customer Signature: _____

Date: _____

Apply to All Future Orders Initial: _____